The American Legion

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bulletin

National Veterans Affairs and Rehabilitation Commission
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VA Warns of Telephone Prescription Scam

The Department of Veterans Affairs (VA) is warning veterans not to give credit card numbers over the phone to callers claiming to update VA prescription information.

Unscrupulous scammers have targeted America's veterans, especially older veterans. This latest scam, currently centered in the Midwest, comes from callers who identify themselves as working for the "Patient Care Group." They say VA recently changed procedures for dispensing prescriptions and ask for the veteran's credit card number.

VA does not call veterans and ask them to disclose personal financial information over the phone, nor has not changed its processes for dispensing prescription medicines.

Veterans with questions about VA services should contact the nearest VA medical center or call, toll-free, 1-877-222-8387.

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PETER S. GAYTAN, Director
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