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bulletin

National Veterans Affairs and Rehabilitation Commission
1608 K Street, N.W. • Washington, D.C. 20006
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VA Issues Phone Scam Warning

The Department of Veterans Affairs (VA) has issued a warning to veterans not to disclose personal information over the phone to callers claiming to update, confirm, or verify VA-related information. VA reports the fraudulent caller's mode of operation include asking for credit card numbers, bank routing numbers, and other personal and financial information. A recent fraudulent call reported by a veteran included the caller claiming to be a VA employee and stating that the veteran's medical card had expired. The caller would then ask the veteran to submit a check over the phone to renew the medical card.

VA warns to be leery of any call originating from (888) 555-1234 for it is the number identified in the case above. Veterans with questions about VA services should contact VA at (877) 222-8387 or the nearest VA medical center.

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Barry A. Searle, Director
National Veterans Affairs
and Rehabilitation Commission