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bulletin

National Veterans Affairs and Rehabilitation Commission
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Retirees' Statements Now Include Combat Related Special Compensation Information

The Defense and Finance and Accounting Service have begun electronic delivery of Combat Related Special Compensation (CRSC) account statements for military retirees.

For those retirees who qualify to receive CRSC, the statements will be available on a monthly basis starting July 1, 2005 on the DFAS online pay account site at https://mypay.dfas.mil.

The account statements provide detailed information regarding continuing monthly CRSC payments, including disability ratings, unemployability, Purple Heart indicators, as well as other entitlement data.

Retirees may continue to contact the Retired and Annuitant Contact Center by phone at 1-800-321-1080, but DFAS officials say the statement should answer most, if not all, questions regarding computation of CRSC payments.

Officials note that the monthly statements will only contain data concerning a retiree's continuing monthly payment; details about retroactive payments will be available through myPay by the end of the year.

The CRSC monthly statement will only be available through the myPay Web site, officials said.

The Web-based myPay system delivers personal pay information and provides the ability to process pay-related transactions timely, safely and securely for all its members. The online system eliminates the risks associated with hard-copy documents by allowing members to access their electronic1099R, Retiree Account Statement (RAS) and other financial information.

Individuals who don't yet have a myPay account can call DFAS at 1-800-390-2348 to get a Personal Identification Number (PIN) for an account, officials said. Those who already have a myPay PIN, but have forgotten their number, can call the same number to have their PIN reissued

CRSC Backlog Status Update

DFAS continues to process all CRSC payments as quickly as possible. While complicated cases that require special processing require somewhat longer, the majority of payments are being processed within 60 days. Retirees that have specific questions about CRSC payments can contact a Customer Support Representative at 1-800-7098 between 8:00-4:30 EST, Monday through Friday (except Federal holidays).

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