



## FAMILY SUPPORT NETWORK



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#### Current Procedures

1. The request is received at **800-504-4098** or online at [www.legion.org/fsn](http://www.legion.org/fsn)
2. The name, address, telephone number of the caller, and reason for the call is collected.
3. The request is referred to The American Legion Department.
4. The Department refers the request to a local post.
5. The local Post contacts the family and provides the assistance if resources are available or refers the family to other local agencies.
6. In case of financial need, the Post provides the necessary funds or assists the family in applying for American Legion Temporary Financial Assistance if there are minor children in the home.

*Family Support Network*

#### HOTLINE

**1-800-504-4098**

#### ON-LINE APPLICATION

*[www.legion.org/fsn](http://www.legion.org/fsn)*

## FAMILY SUPPORT NETWORK



### THE AMERICAN LEGION

Family Support Network  
P.O. Box 1055  
Indianapolis, IN 46206

[www.legion.org](http://www.legion.org)



# THE AMERICAN LEGION FAMILY SUPPORT NETWORK



## IT'S NOT JUST WHAT WE DO, IT'S WHO WE ARE.

The American Legion's long demonstrated support and commitment to our men and women in uniform and their families has never wavered. The American Legion's Family Support Network is ready to provide immediate assistance to service personnel and their families, whose lives have been directly affected by the ongoing global war on terrorism. Since September 11, 2001, the active military, National Guard, and Reserve units have been activated in record numbers and duration. As a result, the families of these men and women often find themselves unable to meet normal monthly household obligations. Assistance is needed for a variety of everyday chores and expenses. These needs range from routine household chores, grocery shopping, help with connecting to available local resources to ensuring that the grass is mowed for the expecting mother whose husband is serving abroad.

*"When I called The American Legion Family Support Network, I thought it would be a while before I heard from anyone. I was shocked when the post Commander knocked on my door the next morning to see how she could help."*

To actively connect families in need to a local American Legion post, The American Legion maintains a nationwide toll-free telephone number, **1-800-504-4098**, for service personnel and their families to call for assistance. Families can also request assistance online at [www.legion.org/fsn](http://www.legion.org/fsn). With nearly 15,000 posts nationwide, help and support can be as close as the local post.

*"I felt helpless being in Afghanistan knowing my wife was struggling when our van broke down. Our thanks to The American Legion for stepping up and helping her get the van fixed at no cost to boot!"*

The Family Support Network only works if Legionnaires at the Post level respond to the increasing needs of our comrades and their families. As the nation's largest veteran's organization, our commitment to our military and their families is steadfast. Together, we must act to ensure that no family endures unnecessary hardships caused by military service alone.

*"I can't tell you what a relief it is knowing that The American Legion is there for my wife and children while I am in Iraq."*



Photo: DoD



Photo: DoD

